

Pool Cover Specialists®

LOW OFFSET SYSTEM LIFETIME LIMITED WARRANTY

Pool Cover Specialists® LOW OFFSET Automatic Safety Pool Cover System is manufactured, tested and certified by Underwriters Laboratories (UL) to comply with the highest quality standards set by the American Society for Testing and Materials (ASTM) for automatic swimming pool covers (ASTM F1346-91(2010)).

Lifetime Warranty on Mechanism: The LOW OFFSET system mechanism (all extrusions, rope reels, drive gears and brackets), are warranted to be free of manufacturing defects in material and/or workmanship under normal use and operation. The mechanism is warranted to the original purchaser beginning at date of purchase through the lifetime of the mechanism, (the warranty period), as provided specifically in the terms and conditions stated hereinafter. The warranty is transferable to subsequent owners for 22 years after the original purchase date.

Duralife™ Cover Fabric 84-Month Limited Warranty: Pool Cover Specialists® fabrics are warranted to be free of manufacturing defects in material and/or workmanship under normal use and service for 84 months from the date of purchase (the warranty period) as provided specifically in the terms and conditions herein. Pool Cover Specialists® warrants its Duralife™ fabrics during the warranty period against shrinkage and deterioration to the extent that the cover is not rendered inoperable due to tension caused by shrinkage and to the extent that water not penetrate the fabric in sufficient quantity to render it inoperable. Upon verification of the factory defect Pool Cover Specialists® agrees at its option to repair or replace the cover subject to the conditions and proration hereinafter stated. Although proration is computed monthly from the date of purchase, proration will be exempt during the first 36 months, with the manufacturer reserving the right to replace or repair any warrantable cover at manufacturer's expense, not including any costs for service, travel or labor. On the remaining warrantable period (months 37 thru 84) proration will be applied at 1/84 per month, not including any costs for service, travel or labor. The cost of repair or replacement will be based on the most current retail pricing at the time warranty coverage is provided as stated hereinafter.

Other Component Warranties: Pool Cover Specialists®, in addition, provides the following express warranties:

- Motors, controllers and associated electrical components are warranted for 36 months with exclusions as stated herein.
- All extrusions are covered in the Lifetime Warranty.
- The standing water removal pump is not warranted for any amount of time by Pool Cover Specialists®. The standing water pump only has the express warranty provided by its manufacturer.

Components deemed warrantable, based on inspection and approval by an authorized Pool Cover Specialists® representative, must be returned to Pool Cover Specialists® for repair or replacement to be covered under the terms of the LOW OFFSET System Lifetime and/or Duralife™ Limited Warranty. If shipment is required, components must be returned to Pool Cover Specialists® by prepaid freight, with return shipping costs being the responsibility of the cover owner.

What is not covered? This Limited Warranty does not cover incidental or consequential damages. The Limited Warranty does not cover products that have been moved from their original installation sites. Pool Cover Specialists® is not responsible for any costs or delays when a technician is unable to render service due to intolerable weather, unsafe pool or spa water temperatures when entry or contact with the water is necessary, customer service refusals, lock-outs, or animals near the work area. No remedies will be made for loss and/or usage of water or fuel or any other resources resulting from a defective product, or the time it takes for shipping and repair. Corrosion from improper pool chemistry, electrolytic or galvanic action or any other source is not covered under this warranty, as it is not a manufacturer's defect. The warranty also does not cover defects, failures, complaints, or malfunctions occurring from the following:

1. Acts of God such as lightning, earthquake, flood or weather-related damage, wild or domestic animals. Power surges, power spikes, power failures or excessive or abnormal wear due to conditions beyond Pool Cover Specialists® control.
2. Quality of workmanship of any installer, tradesman or service provider or labor to remove or re-install a warranted cover or component.
3. Occurrence of minor pinholes, fading, lacerations or tears to fabric, rope or webbing.
4. Failure to properly install, operate or maintain the cover system in accordance with Pool Cover Specialists® published Safety, Maintenance and Installation Instructions.
5. Standard wear components such as track guides, slider assemblies, wheels, pulleys and any custom manufactured items.

What will void the Warranty?

The Warranty shall be void by the following conditions:

1. Failure to maintain proper water chemical balance, pool water levels, perform regular maintenance on the fabric, rope, webbing, extrusions, or mechanism, abuse, neglect, water, snow or ice accumulation on top of the cover or unreasonable use.
2. Failure to have the cover installed, maintained, or repaired by authorized service personnel during the warranty period or to pay all charges in accordance with the original terms and conditions of the sales contract.
3. Use or application of non-factory authorized cleaners, sealers, accessories, parts, or components in conjunction with the cover(s).
4. Damages from improper installation or installation for purposes other than those outlined by Pool Cover Specialists®.
5. Removal of identification or WARNING labels.

This is the only warranty given by Pool Cover Specialists®. No other party is authorized or permitted to make changes or offer any other warranties representing or on behalf of Pool Cover Specialists®. **POOL COVER SPECIALISTS® MAKES NO ADDITIONAL CLAIMS OF WARRANTY PROTECTION, EITHER EXPRESSED OR INFERRED. IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THOSE STATED HEREIN.**

Some states and/or provinces do not allow limitations on an implied warranty; therefore, the above limitation may not apply. Pool Cover Specialists® expressly disclaims and excludes any liability for consequential, incidental, indirect or punitive damages for breach of any implied or expressed warranty. In no event shall Pool Cover Specialists® be liable for incidental or consequential damages of any kind, including but not limited to, damage to decking, coping, tile, stone, skimmers or skimmer covers, fixtures, pool liners, drains, plumbing, landscaping, pets, animals, plants, buildings or residences. Some states and/or provinces do not allow the exclusion or limitation of consequential or incidental damages; hence the above limitation may not apply.

What steps should be taken to initiate Warranty coverage? This Limited Warranty gives you specific legal rights. There may be other rights available to you that vary by state and/or province. To obtain warranty consideration, contact your authorized dealer/installer and supply the following information: Date, proof of purchase, description of the product/equipment and nature of the defect(s). Your dealer/installer will provide service during normal business hours. Upon receipt of authorization from Pool Cover Specialists®, the defective product must be returned to Pool Cover Specialists® repair facility, shipping pre-paid, in order to facilitate repair under the terms of the LOW OFFSET System Lifetime and/or Duralife™ Limited Warranty. Upon completion of the repair or replacement of the fabric, return-shipping charges, as well as all labor to remove and replace the pool cover and components, are the responsibility of the system owner. If you have any questions regarding the terms or limitations of Pool Cover Specialists® LOW OFFSET System Lifetime and/or Duralife™ Limited Fabric Warranty, please contact the Customer Service Department at 800-369-5152.

Pool Cover Specialists® makes no additional claims of warranty protection, either expressed or inferred, other than those stated herein.

IMPORTANT NOTE: If a safety cover is removed or disabled for any reason, it is the sole responsibility of the pool owner to secure the pool area. Pool Cover Specialists® accepts no liability or responsibility for harm or damages caused by a pool area left unsecured.